



May 8, 2024

To Our Customers

DISCO Corporation
Koichi Kishinami, Quality Assurance Manager



Laser Oscillator Refurbishment by Third Parties

Thank you for using DISCO products.

It has recently been confirmed that a company completely unrelated to DISCO (hereinafter referred to as the “third party”) is collecting and refurbishing laser oscillators provided by DISCO to customers and then reselling and installing these laser oscillators. As DISCO is not in any way involved in ensuring the quality of the laser oscillators refurbished by this third party (hereinafter referred to as the “third party’s laser oscillators”) or the processing quality resulting from their use, the third party’s laser oscillators may not satisfy the quality standards established by DISCO.

Therefore, the third party’s laser oscillators are a different product from DISCO’s laser oscillators, which means that customers may be required to reobtain quality accreditation if using the third party’s laser oscillators. Regarding process quality assurance, not only may the third party’s laser oscillators cause issues with customer change control, but they may also impact processing quality. Thus, DISCO asks that customers recognize that using the third party’s laser oscillator could present significant risks.

In addition, DISCO also asks that customers understand the risk that the equipment may not be considered a Class 1 laser under JIS C 6802 (Safety Standards for Laser Products) and may not be safe for use if installation is performed by the third party.

Please note that the DISCO warranty does not cover support (including investigations) for defects related to the use of the third party’s laser oscillators. Moreover, please also note that DISCO is not liable for any damages resulting from the use of the third party’s laser oscillators. Since DISCO is not involved in ensuring the quality of the third party’s laser oscillators, these oscillators are not covered by the DISCO refurbishment service. If a laser oscillator is to be purchased under these conditions, a new laser oscillator will need to be purchased. We appreciate your understanding.

Suspected Risks of Using the Third Party’s Laser Oscillators

- Processing defects such as low-K film delamination or irregular processing shape
- Shorter laser oscillator lifespan
- Damage to optical systems other than the laser oscillators or equipment data corruption
- Unsafe conditions due to faulty installation

End of report

Revision History

Version	Date issued	Revision contents
Version 1	May 8, 2024	—